



QUALITY - SAFETY - ENVIRONMENT - ENERGY POLICY

Our company, a provider of technological and industrial printing solutions, has been engaged for several years in a process of continuous improvement, concretized in 2010 by a QSE certification. To make a lasting impression as a privileged partner of our customers, it is essential to ensure the maintenance and sustainability of our activities by building on and reinforcing our core values of Customer Satisfaction, Innovation, Employee Involvement and Sustainable Development.

In accordance with our strategic orientations, we are mainly analyzing and working towards:

① Improving Customer Satisfaction:

- a. Developing our turnover in national and international markets
- b. Improving delivery times and reducing customer complaints
- c. Reinforcing our consulting and technical support services
- d. Improving our communication tools and media

② Innovating for our internal and external clients:

- a. Developing new products closer to the Markets and to more closely meet Client needs
- b. Enhancing our management tools and internal information systems
- c. Improving our organization by tackling our main issues

③ Involving our staff:

- a. Strengthening corporate culture and cross-company communication to achieve our QSE and Energy objectives
- b. Improving staff versatility, skills and knowledge

④ Continuing our policy of sustainable development

Defining and implementing the appropriate means to

- Limit our impact on the environment and to prevent pollution
- Eliminate hazards, reduce health and safety risks and prevent adverse events (accidents or minor incidents)
- Analyze our major energy uses and reduce our energy consumption

To carry out our policy, we are committed to:

- Providing the information, means, resources and working conditions that are appropriate and necessary for policy implementation, the deployment of our objectives and the continuous improvement of our Quality, Safety, Environment and Energy performance.

- Encouraging the purchase of energy-efficient products and services and to designing processes or equipment that improve our energy performance.

- Complying with current legal, regulatory and stakeholder requirements*, applicable to all of our energy activities, products and uses.

- Consulting and involving our employees and their representatives in major projects that affect employee safety or health.

- Communicating this policy to all our employees, making it available to our interested parties* and ensuring that it is known and understood by all. (*Customers, Insurers, Town Hall, DREAL, neighbors, subcontractors and other partners).

To achieve these standards, we are counting on each of you to actively adhere to this policy and are asking the entire management staff to ensure these principles are applied and deployed within each department. We are delegating all authority to the QSE Manager for the purpose of implementing this process.

Poncin, 05/03/2019

Chief Executive Officer

QSE Manager