

Support

Advice and needs analysis

In order to be sure you're selecting the right material, we evaluate your technical needs with you during an initial-visit, which means we are able to offer the technology and consumables that are best adapted to your needs. In addition, we provide marking samples 48 hours after your confirmation.

Wish to conduct a full-scale test? We can offer you «Discovery» contracts and rent you equipment so you can make sure the solution you're choosing is the right one.

- Our ink, materials and software Research & Development departments are at your disposal, and can provide you with:
- A wide range of inks to cover your applications, and the possibility of developing inks suited to your needs.
- A customised solution adapted or developed for your equipment.
- Most standard applications (printer control), as well as developments tailored to your specific needs or adapted to your IT systems.



Implementation and installation of solutions

Depending on your needs, our technical teams can work with you at any time, even from the start of installation to the end. If you install your new equipment yourself, our teams provide technical support for the installation to make sure that you are using your new equipment under optimal conditions.



Training

We train your teams

In order to optimise the way you use our marking solutions, we offer training customised to the needs of your teams.

There are 2 levels of training depending on how your employees will use your new equipment:

- Level 1, the initial training: this training is for operators. It explains the basic printer functions.
- Level 2, the advanced training: this is for your technicians. It presents the advanced functions of your new equipment, as well as how to deal with the most common technical problems.



Technical assistance

Need advice?

Our phone hotline puts you in direct contact with qualified technicians who can provide you with support and are ready to listen to you to implement the most effective solution.

Tel : +33 (0)4 74 37 34 90
Fax : +33 (0)4 74 37 33 06
email: hotline.mic@tiflex.fr
Free hotline Monday to Friday from 8 am to 6 pm.



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Consumables for industrial marking

- Food contact
- Anti-counterfeiting
- Custom colours
- Custom developments

Our expertise

With over one hundred years of expertise in industrial marking, we design and manufacture inks that are hailed on the market for their quality and reliability.

We have a research and development team dedicated to the continuous improvement of our consumables and the design of new, ever-better formulations.

We respect each market's regulations and are particularly attentive to the environmental impact of our products.



Marking Identification Coding



Performance and reliability

Associated with our printers, our wide range of consumables are used to mark all types of primary or secondary packaging, as well as industrial products and food items. Our development teams contact you regularly to provide before- and after-sales service and guarantee reliable and effective marking.

Diversity of application

Tiflex inks can print porous or non-porous substrates (plastic, metal, cardboard, paper, glass, etc). They are available in a wide variety of standard or custom (on request) colours.

Tiflex also offers inks that are visible in UV, anti-counterfeiting inks and thermochromic inks. You can always find an ink adapted to your application.



Safety & Environment

Tiflex is ISO 9001, OHSAS 18001 and ISO 14001 certified. Our consumables are clearly labelled and are checked to ensure safe handling. Tiflex also regularly develops new inks that are environmentally friendly and are safe to use. Over the years, we have obtained a large number of certifications (aeronautics, food, environmental, etc.) in recognition of the quality of our consumables.

Research & Development

Our development team works closely with our clients and our technological partners, universities and testing centres in order to offer innovative and cost-effective solutions.



Inks for high-resolution inkjet printers

Trident and Tiflex high-resolution inkjet printer inks can be used for marking or coding primary and secondary packaging. Most of them are oil-based inks, solvent-free, odourless, and mineral oil-free, for use on food packaging. They are used with our HRP printers to print right on the packaging, avoiding the need for costly paper labelling.



Consumables for contact marking

Tiflex contact marking solutions involve a wide variety of materials and consumables. The inks are very often associated with rubber, plastic or metal substrates, which give the marking form. The association of these consumables ensures optimal marking in almost all situations.

Consumables for small-character inkjet printers

Hitachi continuous inkjet printer consumables can be used for the wide variety of industrial applications that are usually encountered (egg coding, sterilisation resistance, erasable inks, etc.). These consumables are distributed or developed by Tiflex in the context of an exclusive partnership with Hitachi, world number 3 in this market.

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Large-character inkjet printer inks

For large-character inkjet printers, Tiflex has a vast range of oil-, water and solvent-based inks which are perfect for a large number of applications. For example, they can be used to mark food products (meat, cheese), concrete and wood, and are highly-resistant when in difficult storage conditions.

